

APPENDIX 2**PRINCIPLES OF COMMISSIONING & PROCUREMENT FROM THE THIRD SECTOR**

- ◆ Understand the needs of users and other communities by ensuring that, alongside other consultees, we engage with the third sector organisations, as advocates, to access their specialist knowledge, and involve the third sector in setting priority outcomes for users.

- ◆ Ensure that outcomes for users are at the heart of the strategic planning process, which includes capacity building for provider and communities, where appropriate.

- ◆ Map the fullest practical range of providers with a view to understanding the contribution they could make to delivering those outcomes.

- ◆ Ensure contracting processes are transparent, fair and streamlined, facilitating the involvement of the broadest range of suppliers, including sub-contracting and consortia building, where appropriate.

- ◆ Ensure long-term contracts are given, where possible, as a means of achieving efficiency and effectiveness.

- ◆ Seek feedback from service users, communities and providers in order to review the effectiveness and impact of the commissioning process in meeting local needs.

- ◆ Priority will be given within the procurement process to organisations and services which can demonstrate added social value.

- ◆ Develop innovative approaches to commissioning and procurement, including pooling of resources.